kidcaboo
safe, modern transportation for kids

KIDCABOO ZERO-TOLERANCE POLICY (NJ)
AS OF: APRIL 10, 2022

Kidcaboo enforces a zero-tolerance policy on the use of controlled dangerous substances and alcohol that may impair a driver while the driver is providing a prearranged ride or while the driver is logged on to Kidcaboo's digital network as a driver but is not providing a prearranged ride.

Kidcaboo's zero tolerance policy is available on the Kidcaboo website on the "Policies" (www.kidcaboo.com/policies) and "DN Resources" (www.kidcaboo.com/dn-resources) pages. Drivers and potential drivers are alerted to this policy during the interview and onboarding process. It is included in the Driver Handbook received by drivers approved to accept and perform rides available on the Kidcaboo app. When Kidcaboo's zero tolerance policy is updated, all drivers receive an email containing the updated policy and alerting them that the policy has been updated on both the "Policies" and "DN Resources" pages on Kidcaboo's website.

Riders suspecting a Kidcaboo driver is performing a prearranged ride while under the influence of a controlled dangerous substance or alcohol should please email legal@kidcaboo.com as soon as possible. Also, on the Rider Resources (www.kidcaboo.com/riderresources) page on the Kidcaboo website, is a procedure for Kidcaboo riders to report a complaint about a Kidcaboo driver performing a prearranged ride while suspected of driving under the influence of a controlled dangerous substance or alcohol.

Upon receiving a complaint from a rider alleging that a driver violated the zero-tolerance policy, Kidcaboo shall investigate the reported incident and, if the results of the investigation corroborate the rider's complaint, revoke the driver's access to the Kidcaboo digital network within 72 hours from the time when results of the investigation corroborate the rider's complaint.

Kidcaboo shall maintain records relevant to the enforcement of the zero-tolerance policy required under this section for a period of at least two years from the date that Kidcaboo receives a rider's complaint.

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